

GENIE+ REFERENCE

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RELEVANT TERMS TO KNOW

MY DISNEY EXPERIENCE - The app, also known as MDE, where all of your Disney plans will live, and also the app you'll use once you are in the parks to see the Disney Genie's suggestions of what to do next (under the "My Tip Board" tab); schedule Lightning Lanes after purchasing Genie+; schedule/purchase Instant Lightning Lanes for the most sought after rides; see your full day's agenda (in the "My Day" tab); order Quick Service meals; etc.

DISNEY GENIE - A complimentary service, accessed through the My Disney Experience app, that shows tips for your day based on the park you have scheduled for any given day. The main feature is "My Tip Board," where you'll see customized suggestions for what rides to do based on up-to-date wait times, upcoming LLs that are available for rides you have marked as favorites, and Quick Service dining options nearby.

LIGHTNING LANE - Quick access lines to rides that typically have longer standby waits. Rather than simply walking up to a ride and waiting in the standby line with everyone else, a Lightning Lane (or LL for short) is basically VIP access that will mean a shorter wait. LLs are available exclusively through the Genie+ service (see below). When you book an LL, you book it for a one hour window when you need to check in for the ride, so you have some flexibility.

GENIE+ - This is the new pay-to-play service to gain access to Lightning Lanes (LL). Genie+ replaces what used to be called Fast Pass, and now costs \$15 per day, per person, for access. You can either add Genie+ to your full trip ahead of time, OR purchase it for each individual day, if desired, through the My Disney Experience (MDE) app. If the latter, you cannot purchase until after midnight on the day you plan to use it. Beginning at 7am on any given day, you can then begin scheduling LLs for that day's scheduled park. You can schedule one LL at a time, and you can schedule subsequent LLs either after you've checked in to your first LL, or two hours after park opening — whichever comes first. If you have a Park Hopper ticket (see below for a Park Hopper description), you can also schedule LLs for any other park after 2pm. See below for even more tips!

INDIVIDUAL LIGHTNING LANE - Certain rides are not available for regular Lightning Lane (LL) reservations through Genie+. The most highly sought after rides — such as Rise of the Resistance (ROR), a Star Wars ride at Hollywood Studios, and Remy's Ratatouille Adventure at Epcot — have separate pay-to-play Individual Lightning Lane (ILL) fees, ranging from \$7 to \$15 per person, per ride to gain VIP access and a shorter wait. You can purchase up to two ILLs per day. Remember, ILL rides are separate from and in addition to Genie+ Lightning Lanes. You do not need Genie+ to purchase an ILL, but you can certainly purchase both if you wish. Just like regular LLs, you book an ILL for a one hour window when you need to check in for the ride, so you have some flexibility.



*Be sure you have purchased Genie+ for your whole trip or for an individual day.
If purchasing for an individual day, you can only do so in the
My Disney Experience app after midnight on that day.*

BEFORE 6:55 AM:

1. Go to your Tip Board and edit the selections in the app for the rides and attractions you'd like to secure with Lightning Lanes (LL) and Individual Lightning Lanes (ILL) in the park(s) you plan to visit that day. Keep this as minimal as possible for now, as you want your favorites to be right at the top for when you want to snag your LL and ILLs at 7:00am.
2. Get your (charged) devices ready! If there is more than one person in your group with a smart phone or iPad, use it.
3. Turn off WiFi on your device(s) if you're staying at a Disney resort. This way, at 7am, when everyone else at the resort is also trying to book rides, you won't experience any internet slowness.
4. Make sure you are logged in to your MDE account on any devices you're using so you don't waste time logging in. (Log out and log back in around 6:50am to be sure.)
5. If you plan to purchase an ILL for a ride like Remy's Ratatouille Adventure, Rise of the Resistance, etc., be sure that your payment method is already linked to your account so you don't have to enter your payment information (and risk losing your ILL reservation).
6. Go somewhere distraction-free if your kids are already awake and bouncing off the walls. For me, this was the bathroom!
7. If more than one person will be scheduling rides, decide who is in charge of what.
Example: On our Hollywood Studios day, getting on Rise of the Resistance (ROR) was our #1 priority, and our #2 priority was booking Toy Story Mania. The "My Tip Board" refreshed more quickly on my husband's phone, so he jumped on purchasing the Individual Lightning Lanes (ILL) for ROR, and I was then in charge of booking Lightning Lanes for Toy Story Mania.
8. Go to time.gov on a device you aren't using to schedule LLs and ILLs — for us, it was our iPad. Time.gov has the official time, which varies a few seconds from the clocks on iOS devices, so you can be ready to refresh at exactly 7am. (Yes, this sounds ridiculous, but it matters for some of the more popular rides.)



AT EXACTLY 7:00 AM:

1. Refresh “My Tip Board” by pulling down from the top of your screen.
2. Once it’s updated, quickly tap on the Lightning Lane time for the rides/attractions you’d like to reserve. (You don’t get to pick and choose your time, so you do sort of have to go with the flow and choose whatever is available).
3. If it’s an ILL-only ride, be ready to purchase for all the members of your group (with your previously stored/linked payment method). Note: you can purchase/book no more than two ILLs a day.
4. If you have multiple devices/people on the app, one of you can choose your first regular LL of the day while the other secures the ILL.
5. If things aren’t loading or appear to be fully booked/sold out when they do load, don’t despair! Keep refreshing the app, as many people report being able to book ILLs and LLs after 7:15.

ADDITIONAL TIPS

- After you’ve booked your first LL and ILLs for the day, you’ll see them in the “My Day” tab, alongside some recommended attractions.
- After you’ve booked your morning LLs and ILLs, you can also now edit your Top Picks by clicking “edit selections” at the top of your Tip Board, so you can see wait times and LL availability for other rides and attractions you hope to check out at your chosen park(s).
- Once you check in to your first LL, you can select your next LL for the day through the app... OR...
- If your first LL isn’t scheduled until later in the day, you can select your second LL two hours after your scheduled park opens for the day.
- You can continue to book your next LL after you’ve checked in to a current LL throughout the day, based on availability. By mid-afternoon, most LLs are booked through the day and no longer available.
- If you have a Park Hopper ticket, you can also book LLs and ILLs at any other park on the day you have Genie+. Despite what available LL time shows up in the app for the other parks, you will automatically be prompted to select LL times available after 2:00pm, which is when you can begin park hopping.

